



# Leading in Times of Crisis: Navigating Through Complexity, Diversity and Uncertainty to Save Your Business

*David L. Dotlich, Peter C. Cairo, Stephen H. Rhinesmith*

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**Leading in Times of Crisis: Navigating Through Complexity, Diversity and Uncertainty to Save Your Business** David L. Dotlich, Peter C. Cairo, Stephen H. Rhinesmith  
**Praise for Leading in Times of Crisis**

"Building on the solid base of their book *Head, Heart, and Guts*, Dotlich, Cairo, and Rhinesmith lay out the ways to become the kind of leader needed to navigate through today's complexities and uncertainties. *Leading in Times of Crisis* is a necessary guidebook to survive and thrive in the global perfect storm."

—**John Naisbitt**, author, *Megatrends and Megatrends 2000*

"The risks and opportunities that confront today's leader have never been greater. *Leading in Times of Crisis* provides unique and valuable insights, along with straightforward principles, that will help point the way in an increasingly diverse and rapidly changing environment."

—**Ken Frazier**, president, global human health, Merck & Co., Inc.

"This book blends practical business solutions with useful insights about leading people. It should help anyone looking for new ideas to deal with the uncertainty and complexity facing leaders everywhere today."

—**Mindy Grossman**, CEO of HSN (formerly Home Shopping Network)

"The main message of this provocative book is that leadership as we have known it is changing rapidly and dramatically. Moreover, research shows that well over half of people in leadership positions fail. The challenge for leaders today is daunting. But a careful reading of what Dotlich, Cairo, and Rhinesmith have to say from their extensive experiences will help to reduce significantly this troublesome failure rate."

—**W. Warner Burke**, Edward Lee Thorndike Professor of Psychology and Education; chair, Department of Organization and Leadership, Teachers College, Columbia University

"Research demonstrates that the #1 leadership competency in shortest supply is 'dealing with ambiguity and complexity.' Dotlich, Cairo, and Rhinesmith give you the real-world tools to actually do it. This book helps us to reach deep inside ourselves, our organizations, and our markets to achieve dynamic, sustainable success. Get this book to effectively navigate change, inside and out!"

—**Kevin Cashman**, senior partner, Korn/Ferry Leadership & Talent Consulting, and best-selling author, *Leadership From the Inside Out*

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**From reader reviews:**

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**Michael Bradley:**

Playing with family within a park, coming to see the sea world or hanging out with buddies is thing that usually you could have done when you have spare time, then why you don't try thing that really opposite from that. A single activity that make you not sense tired but still relaxing, trilling like on roller coaster you have been ride on and with addition info. Even you love Leading in Times of Crisis: Navigating Through Complexity, Diversity and Uncertainty to Save Your Business, you are able to enjoy both. It is very good combination right, you still would like to miss it? What kind of hangout type is it? Oh can occur its mind hangout guys. What? Still don't obtain it, oh come on its identified as reading friends.

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